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## ⚠ Warnings

### Usage of hearing instruments

- Hearing instruments should be used only as directed and adjusted by your Hearing Care Professional. Misuse can result in sudden and permanent hearing loss.
- Never allow others to wear your hearing instrument as incorrect usage could cause permanent damage to their hearing.

### Choking hazards

- Hearing instruments, their parts, and batteries are not toys and should be kept out of reach of children and anyone who might swallow these items or otherwise cause injury to themselves.
- Never replace the battery or adjust the controls of the hearing instrument in front of infants, small children or people with learning difficulties.
- Discard batteries carefully in a place where infants, small children or people with learning difficulties cannot reach them.
- Batteries have occasionally been mistaken for pills. Therefore check your medicine carefully before swallowing any pills.
- Never put your hearing instrument or batteries in your mouth for any reason, as they are slippery and could be swallowed by accident.
- Most hearing instruments can be supplied with a tamper-resistant battery compartment upon request. This is strongly recommended for infants, small children, and people with learning difficulties.

*If a battery or hearing instrument is swallowed, see a doctor immediately.*

### Battery use

- Always use batteries recommended by your Hearing Care Professional. Batteries of low quality may leak and cause bodily harm.
- Never attempt to recharge your batteries. They may explode and cause serious injury.
- Never dispose of batteries by burning them. There is a risk that they will explode and cause serious injury.

### Dysfunction in hearing instruments

- Hearing instruments may stop functioning, for instance if the batteries have expired or if the speaker is blocked by moisture or ear wax. You should be aware of this possibility, in particular when you are in traffic or otherwise dependent on warning sounds.

### Active implants

- If you wear an active implant, then keep the hearing instrument more than 15 cm away from the implant e.g. do not carry them in a breast pocket.
- If you have an active brain implant, please contact the manufacturer of your implantable device for information about the risk of disturbance.

## ⚠ Warnings

### Explosives

- The power source in your hearing instrument has insufficient energy to cause fire in normal conditions of use. The hearing instrument has not been tested for compliance with international standards concerning explosive atmospheres. It is recommended not to use your hearing instrument in areas where there is a danger of explosions.

### X-ray, CT, MR, PET scanning and electrotherapy

- Remove your hearing instrument for example during X-ray, CT / MR / PET scanning electrotherapy or surgery as your hearing instrument may be damaged when exposed to strong fields.

### Power instrument

- Special care should be exercised in selecting, fitting and using a hearing instrument where maximum sound pressure capability exceeds 132 dB SPL (IEC 711), as there may be risk of impairing the remaining hearing of the hearing instrument user.

### Possible side effects

- Hearing instruments, moulds or domes may cause an accelerated accumulation of ear wax.
- The otherwise non-allergenic materials used in hearing instruments may in rare cases cause a skin irritation or any other unusual condition.

*Please seek consultation with a physician if these conditions occur.*

### Interference

- Your hearing instrument has been thoroughly tested for interference, according to the most stringent international standards. However, interference with your hearing instrument and other devices may occur, for example for some mobile telephones, citizens band devices and shop alarm systems. If this occur increase the distance between the hearing instrument and the device.

## Avoiding heat, humidity and chemicals

Your hearing instrument must never be exposed to extreme heat e.g. left inside a parked car in the sun. They must never be exposed to a lot of moisture e.g. steam baths, showers or heavy rain. Nor must they be dried in microwave ovens or other ovens.

Wipe the batteries carefully if moisture is present as it may affect their performance. Using an anti-humidity kit can help to avoid these problems and may even extend the life of your hearing instrument. Consult your Hearing Care Professional for further advice.

The chemicals in cosmetics, hairspray, perfume, aftershave lotion, suntan lotion and insect repellent can damage your hearing instrument. You should always remove your hearing instrument before applying such products and allow time for the product to dry before refitting your hearing instrument. If you use lotion, be sure to wipe your hands dry before putting on your hearing instrument.

## International Warranty

Your hearing instruments are covered by a limited warranty issued by the manufacturer for a period of 12 months from the date of delivery. This limited warranty covers manufacturing and material defects in the hearing instrument itself, but not accessories such as batteries, tubing, ear wax filters etc.

Problems arising from improper handling or care, excessive use, accidents, repairs made by an unauthorized party, exposure to corrosive conditions, physical changes in your ear, damage due to foreign objects entering the device, or incorrect adjustments are NOT covered by the limited warranty and may void it.

The above warranty does not affect any legal rights that you might have under applicable national legislation governing sale of consumer goods. Your Hearing Care Professional may have issued a warranty that goes beyond the clauses of this limited warranty. Please consult him/her for further information.

### If you need service

Take your hearing instrument to your Hearing Care Professional, who may well be able to sort out minor problems and adjustments on the spot.

Oticon declares that this hearing instrument is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

Declaration of Conformity is available at the manufacturer:

Manufactured by:  
Oticon A/S  
Kongebakken 9  
DK-2765 Smørum  
Denmark  
www.oticon.com

### IMPORTANT NOTICE

Please familiarise yourself with the following general warnings and both this User Guide and the Instruction for use before using your hearing instrument. It contains instructions and important information about the use and handling of your hearing instrument and batteries.

### CAUTION

Sumo DM is a powerful hearing instrument. Never allow others to wear your hearing instruments, as incorrect or wrongful usage could cause permanent damage to their hearing.

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Waste from electronic equipment must be handled according to local regulations.

## Caring for your hearing instrument

Your ear canal produces ear wax (cerumen) which may clog up the sound outlet or the ventilation opening of your mould. To prevent wax accumulation causing a change in performance, the guidelines in this section should be followed.

When handling a hearing instrument, keep it over a soft surface to avoid damage if you drop it.

### Before retiring at night:

- Make sure that there is no ear wax in any of the mould openings since it may reduce the hearing instrument's efficiency.
- Open the battery door to allow air to circulate.

### IMPORTANT NOTICE

- Only use parts designed for your hearing instrument.
- Proper preventive care and maintenance will go a long way toward ensuring reliability and safe performance. Clean your tube on a regular basis.
- Do not share your hearing instrument or any of the parts with other people.
- Ensure your hands are clean when handling the hearing instrument and its parts.
- The hearing instrument itself must never be washed or immersed in water or other liquids.

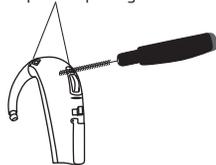
## Cleaning the instrument

A special purpose brush can be used for cleaning. These should be used to ensure the best care and performance of your hearing instrument. Use a cloth to wipe clean the surface of the instrument.

### Cleaning the microphone openings

Make sure that the microphone openings are not clogged by dust or dirt. Carefully brush away visible signs of debris from the openings. Brush only on the surface and make sure the hairs of the brush are not pressed into the openings. Be careful not to push debris into the microphone openings, as this can affect the performance of the instrument.

Microphone openings



## Cleaning the mould

The mould should be cleaned regularly:

- Clean away any traces of wax from around the sound outlet with a brush. Hardened sediments can be removed by a wire loop.



- Clean the ventilation opening by pressing the brush through the hole while twisting it slightly.



Use the cloth to clean the surface of the instrument.

A MultiTool can be purchased from your Hearing Care Professional. A MultiTool contains a brush and a wireloop for cleaning wax from the mould.

## Washing the mould

The mould should be washed regularly:

- Disconnect the mould and the tubing from the sound hook of the hearing instrument.



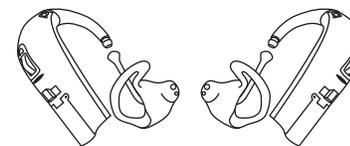
- Wash the mould in lukewarm water using a mild soap. Do not use strong detergents.
- Rinse with water.



- Dry the mould.
- Any water drops inside the mould or tubing should be blown out. A special device for this purpose (an mould blower) is available from your Hearing Care Professional.



- Make sure the mould and tubing are completely dry before they are reconnected to the hearing instrument. Be careful that left ears mould and tubing are connected to the hearing instrument with left ear marking and vice versa for the right ear instrument.



### Replacing the tubing

The tubing in the mould should be replaced when it becomes yellow or stiff. Consult your Hearing Care Professional in relation to this.

### IMPORTANT NOTICE

The hearing instrument itself must never be washed or immersed in water or other liquids!

## Accessories

### FM

Your hearing instrument supports the option of attaching a FM system. This consists of a dedicated FM receiver and a FM transmitter. The FM system allows you to receive speech or audio signals clear from background noise directly to your hearing instrument.

### DAI

Your hearing instrument supports the option of attaching a DAI adaptor. The Dai adaptor is a connector that allows you to input audio signals directly to your hearing instrument.

The DAI adaptor is mounted on the hearing instrument and is connected by a cord to an external sound source, like a radio, music player or hand microphone.

### IMPORTANT NOTICE

When the DAI is connected to an audio source plugged into a wall outlet, the audio source must comply with IEC-60065, IEC-60601 or equivalent safety standards.

For detailed information on accessories ask your Hearing Care Professional.