OTICON | **Opn**
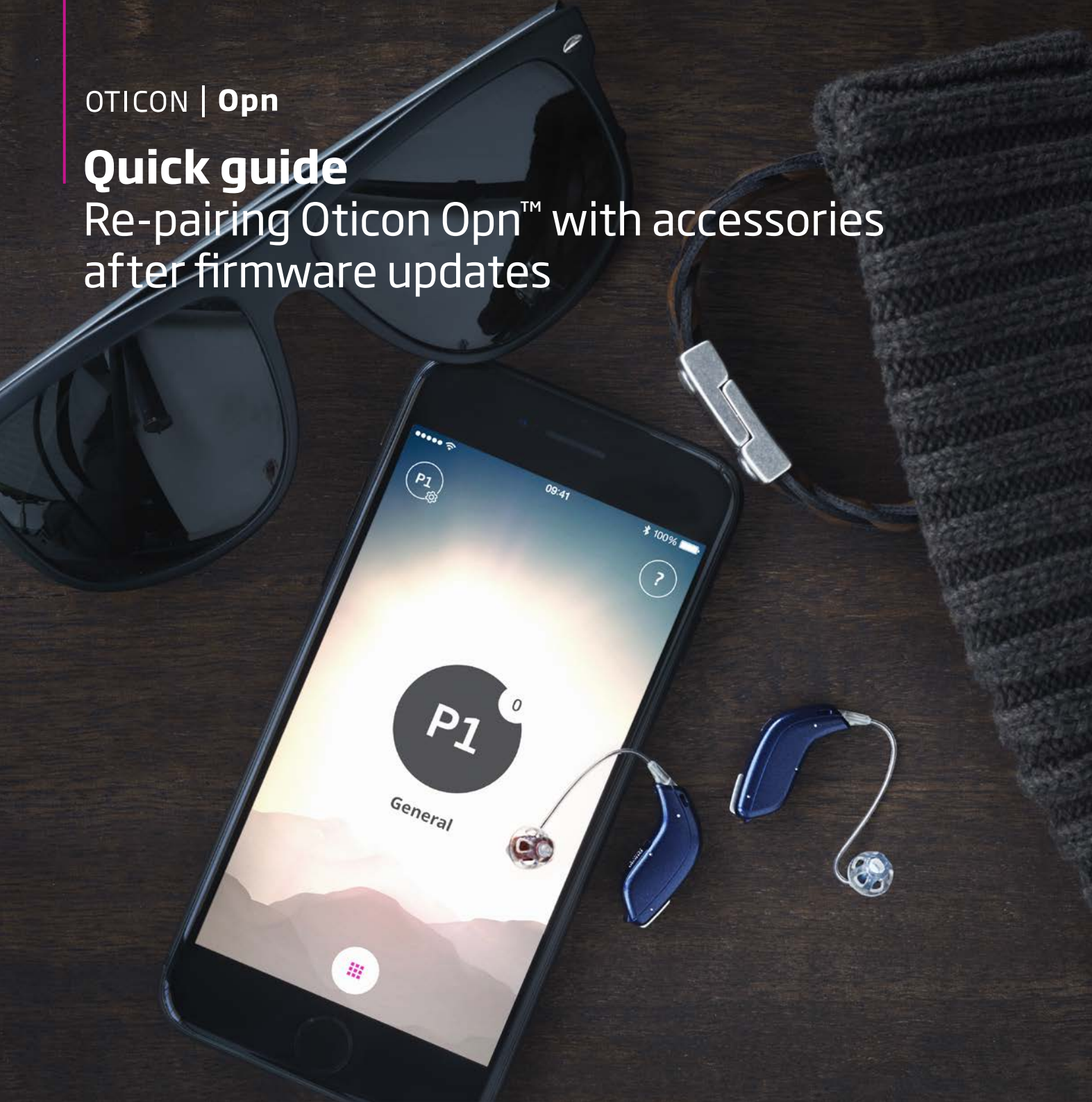
Quick guide
Re-pairing Oticon Opn™ with accessories
after firmware updates

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Introduction

After upgrading Oticon Opn firmware, it is necessary to re-pair the instruments with relevant accessories.

This short guide shows you how to re-pair Oticon Opn with different types of accessories.

Table of contents

Basic Remote 3.0

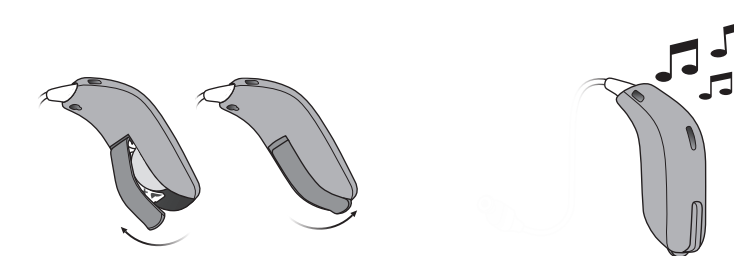## 1. Prepare remote control for pairing

Press and hold all buttons for 5 seconds.

The status LED will flash green twice.

The status LED will then glow green for about 10 seconds to confirm the remote is ready for pairing.
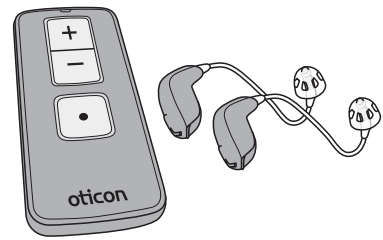
2. Put the hearing aids in pairing mode

Ensure that you have good batteries in the hearing aids. Open the battery drawers of both hearing aids. Wait about five seconds and close the battery doors again.

Wait for about 10 seconds - until the hearing aids are fully turned on and the power-on-jingle has been played.
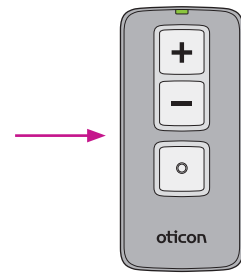
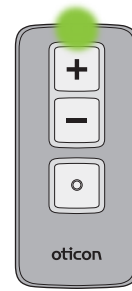The hearing aids will remain in pairing mode for 3 minutes.

Basic Remote 3.0

3. Pair the remote control with the hearing aids

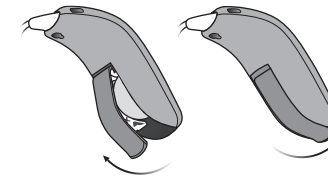**Place both hearing aids within 20 centimetres of the remote control.**

Briefly press any key on the remote control to make it automatically pair with the hearing aids.

When pairing is completed, the status light glows green for about 10 seconds.

TV Adapter 3.0

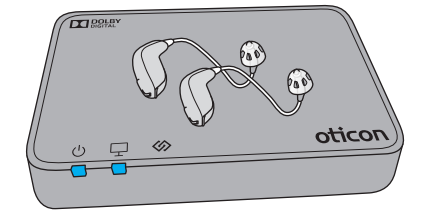## 1. Pair the TV adapter with the hearing aids (no need to clear previous pairings)

Ensure that you have good batteries in the hearing aids.
Open the battery drawers of both hearing aids. Wait about five seconds and close the battery doors again.

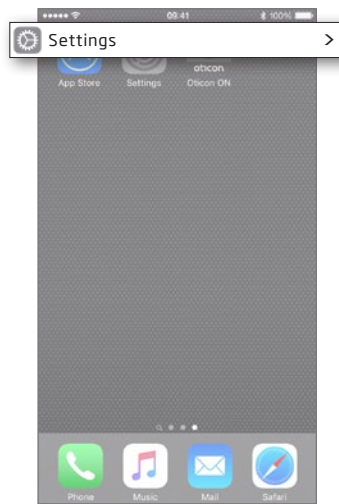Wait about 10 seconds, until the hearing aids are fully turned on and the power-on-jingle has been played.

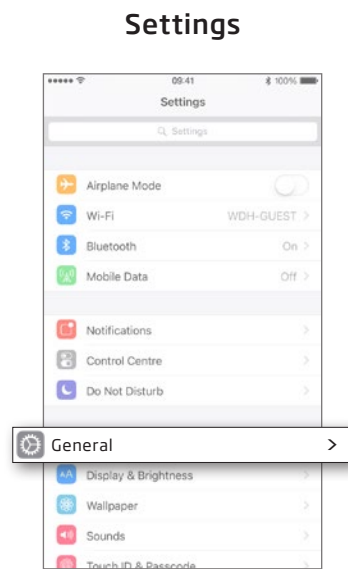**Place both hearing aids close to or on top of the TV Adapter.**

Pairing is completed when the power indicator and the TV indicator glows blue for about 30 seconds.
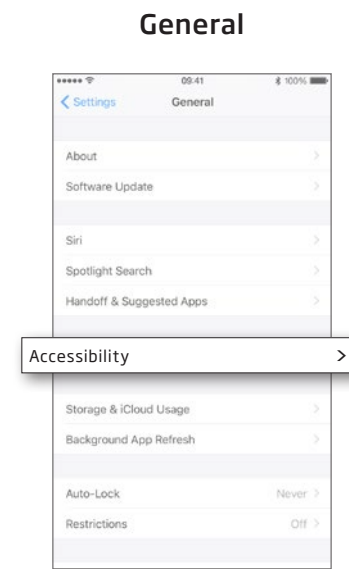
TV Adapter	Description
	Pairing completed

1. Remove the "old pairing" from iPhone

Settings

General

Accessibility

Settings

General

Accessibility

Hearing Devices

Hearing Devices
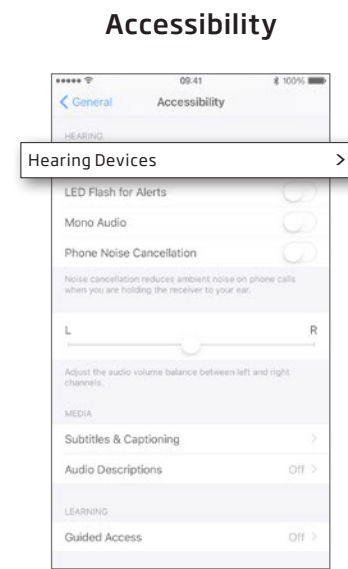
Searching...

Bluetooth   On

Forget

Enter Settings
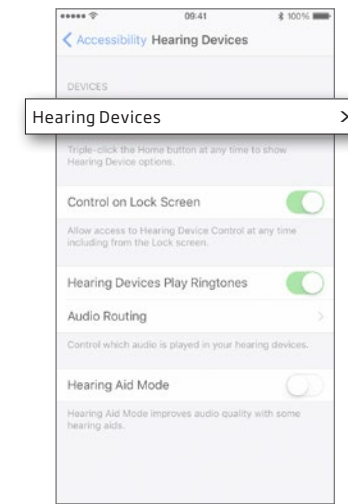Find the Settings icon on iPhone.
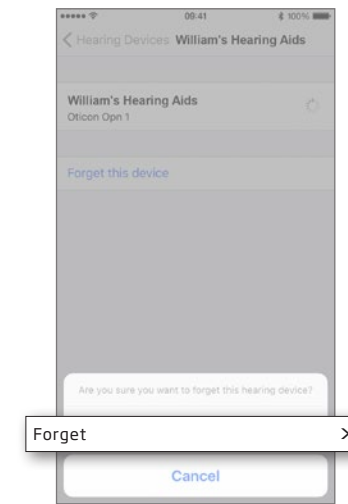
Select General
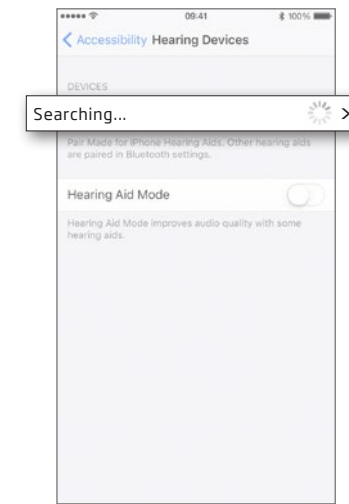
Select Accessibility

Select Hearing Devices

Select the hearing aids you would like to remove.

Select Forget

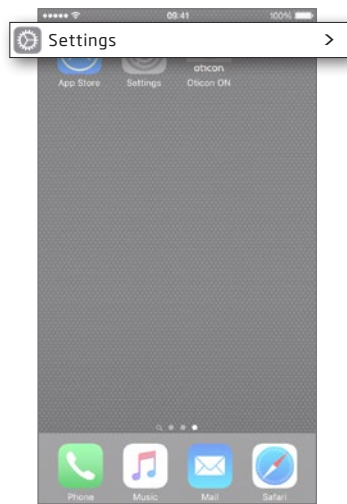iPhone will now search for new hearing aids.

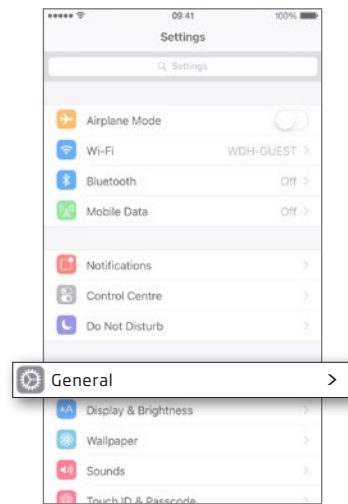Turn bluetooth off and back on before pairing again.
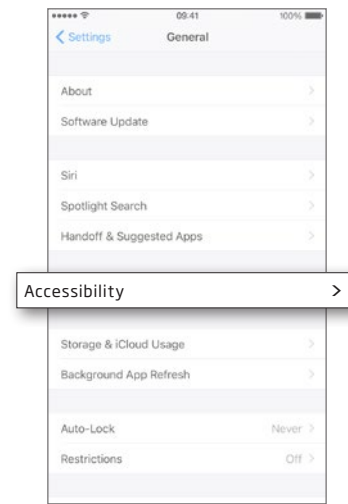
iPhone

2. Pair the hearing aids with iPhone

Settings   **General**   **Accessibility**

Enter Settings
Find the Settings icon
on iPhone.

Select General

Select Accessibility

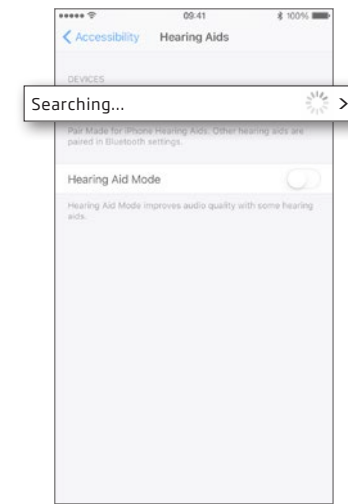**Select Hearing Devices**

Ensure Bluetooth is on
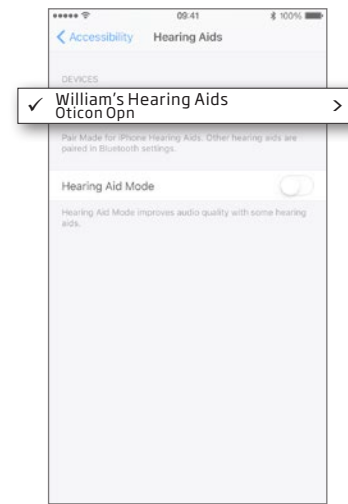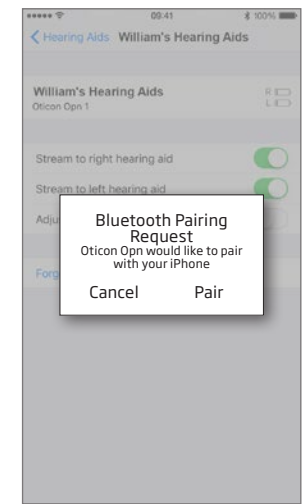
iPhone will now search for
hearing aids.

Open and then close the battery
door on the instruments so
iPhone can recognise them.

Select the hearing aids
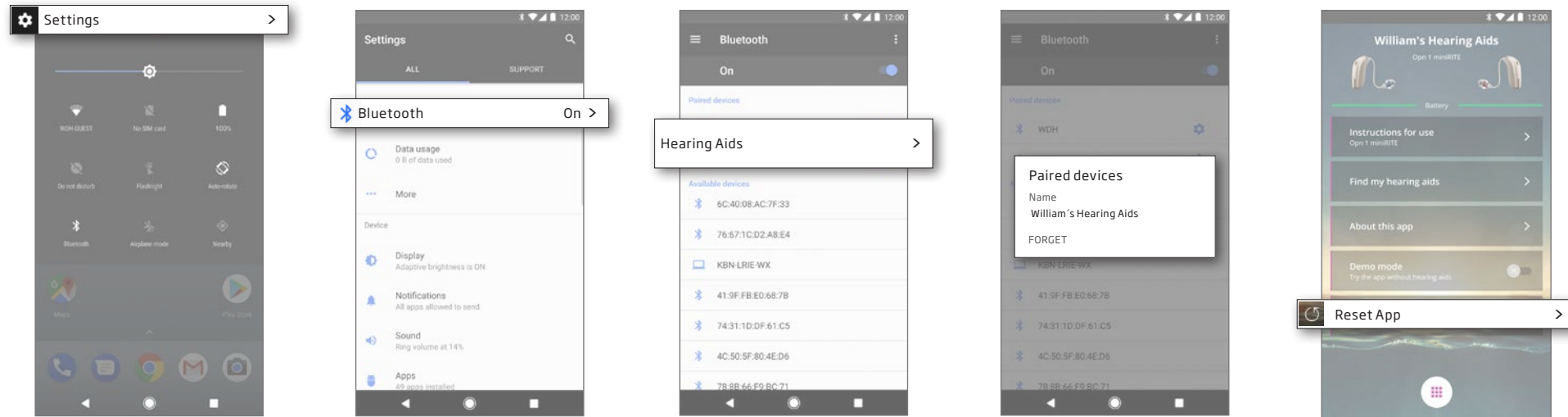when they become available.

Confirm the Bluetooth
pairing request once for
each hearing aid.

Android device

⚠ App version 1.0.9

1. Remove the "old" pairing from the Android device

Settings >	Bluetooth On >	Hearing Aids >	Paired devices Name William's Hearing Aids FORGET	Reset App >
Enter Settings	**Ensure Bluetooth is on**	**Select Hearing Aids**	**Select Forget**	**Reset App**

⚠ App version 1.0.10 and later

1. Remove the "old" pairing from Android device
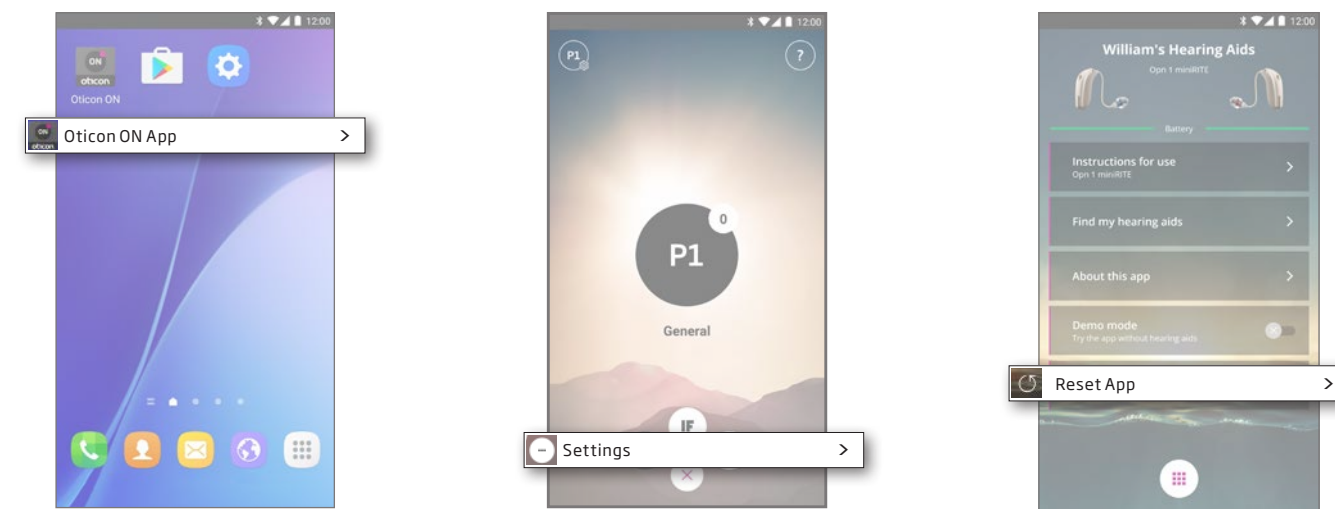
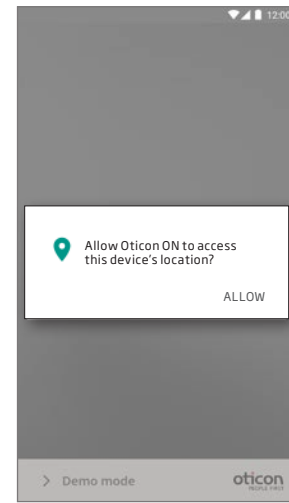|		
Oticon ON App >	Settings >	Reset App >
Start the Oticon ON App	**Enter Settings** Press the Settings icon to access the secondary features of the Oticon ON App.	**Reset App** Resetting the app will also remove the old pairing.

Android device

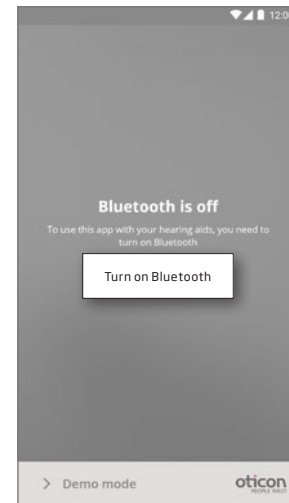## 2. Pair the hearing aids with the Android device
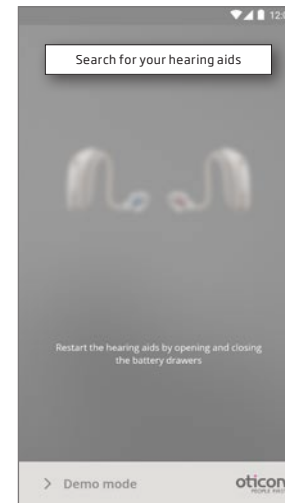
Start the Oticon ON App

Allow access to device information
The first time you start the app, allow it to access the device's location. This ensures the best possible functionality.
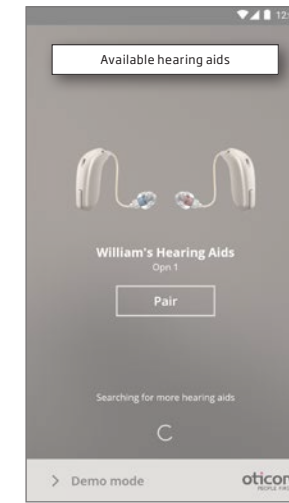
Ensure Bluetooth is switched on
If Bluetooth is switched off on your device, it will automatically show you this message. Press "Turn on Bluetooth" and continue.
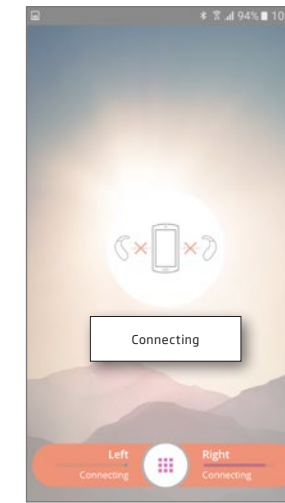
Search for your hearing aids
Your device will connect to your hearing aids when you start the Oticon ON App. If it can't find your hearing aids, restart them by opening and closing their battery drawers.
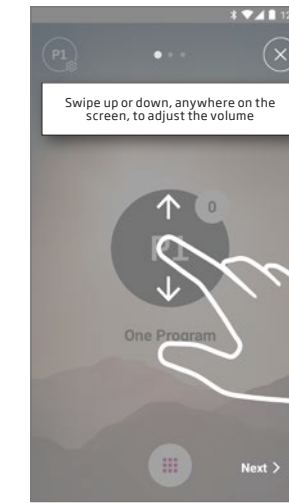
Connect to your hearing aids
Select your hearing aids by pressing the "Pair" button. If someone else's hearing aids appear, try to search for your hearing aids again.

Wait for the Oticon ON App to connect

Follow the brief tutorial
The first time you start the app, it presents you with a short overview of how you can control it.

Notes

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