

A photograph of a woman in a light blue shirt working at a computer in a call center. She is wearing a headset and looking at the screen. The background is a blurred office environment.

International Customer Support Medical Technology (f/m/d)

MAICO is a medium-sized company with more than 80 years of experience in hearing test technology and has been working to advance hearing healthcare as part of the William Demant Holding since 1995. *Early detection of hearing loss today for a healthy and happy life tomorrow* - this vision guides us in the development of intuitive and reliable hearing screening devices. If you are as convinced of honesty, teamwork, passion and quality as we are, we can offer you a long-term career perspective, exciting challenges and room for personal development as one of 50 experts at our headquarters in Berlin. To inspire our customers, we are looking for:

International Customer Support Medical Technology (f/m/d) Full- or part-time / limited to 2 years with takeover option / immediately

The purpose of your duties:

- accepting incoming orders by e-mail and on the phone and placing them in *MS Navision*
- preparing and processing quotations including invoicing
- communication with our customers in English, German and possibly a third foreign language during order processing
- recording and maintenance of customer master data and document management
- scheduling and preparation of shipment
- internal contact person for our sales colleagues

The strength of your profile:

- completed training in the commercial sector
- expertise in customer support or in-house sales
- service mentality and an ear for the needs of our customers
- confident handling of MS-Office and ERP/CRM systems (we work with *MS Navision* and *Cobra*)

MAICO Diagnostics GmbH

Your contact partner: Anika Zitzmann
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bewerbung@maico.biz · www.maico.biz

- structured and reliable work style
- very good English and German, a third foreign language welcome
- the joy of communicating and the ability to interact successfully with people from different cultures
- interest in hearing diagnostics and medical user groups

That little something extra for you:

- a real perspective in medical technology - a field with a future
- an open corporate culture with an international flair
- flexible working hours and a healthy work-life balance
- a modern workplace and attractive benefits in addition to the salary
- company events and value-oriented teamwork
- the opportunity for personal and professional development

Motivated?

Then send your application to Anika Zitzmann bewerbung@maico.biz - We look forward to hearing from you! Further information about us and our contribution to the world can be found at www.maico.biz or www.demant.com.

** To make reading easier for you, we use the generic masculine in our text - but we always address all people, regardless of ethnic origin, gender, disability, religion, ideology, age or sexual orientation. We focus on diversity!*

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